



Contract # GS-06F-0441Z

**1-877-CITIZANT
1-877-248-4926
sales@citizant.com**

GSA – 8(a) STARS Contract # GS-06F-0441Z

Citizant, Inc.
5180 Parkstone Drive
Chantilly, VA 20151
Main Phone: 703-667-9420

Citizant Awarded Functional Areas

FA1 - NAICS 541511 - Custom Computer Programming Services

This U.S. industry comprises establishments primarily engaged in writing, modifying, testing, and supporting software to meet the needs of a particular customer.

Business Categories -- Applications Software Programming Services
Computer Program or Software Development
Computer Programming Services
Computer Software Support Services
Database Design/Generation
Legacy Interfaces/Data Migration
Software Analysis and Design
Software Programming
Software Testing
Web Design

FA2 - NAICS 541512 - Computer Systems Design Services

This U.S. industry comprises establishments primarily engaged in planning and designing computer systems that integrate computer hardware, software, and communication technologies. The hardware and software components of the system may be provided by this establishment or company as part of **integrated services** or may be provided by third parties or vendors. These establishments often install the system and train and support users of the system.

Business Categories -- Business Process Reengineering (BPR)
Cabling and Wiring
Computer-Aided Design (CAD) Services
Computer-Aided Engineering (CAE) Services
Computer-Aided Manufacturing (CAM) Services
Computer Hardware Consulting Services
Computer Software Consulting Services
Computer Systems Integration Analysis and Design
Computer Systems Integration Design Consulting
Configuration Management
Enterprise Architecture Development
Enterprise Resource Planning (ERP)
IT Capital Planning Management
LAN/WAN Design
Network Design & Installation
Network Systems Integration
Systems Analysis
Systems Integration



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FA5 - NAICS 541519 - Other Computer Related Services

This U.S. industry comprises establishments primarily engaged in providing computer related services (except custom programming, systems integration design, and facilities management services). Establishments providing computer disaster recovery services or software installation services are included in this industry.

Business Categories -- Computer Disaster Recovery
Contingency Planning
Disaster Preparedness/Recovery
Documentation
Information Assurance and Security
Independent Verification & Validation
Software Installation
Virus Detection/Recovery

Period of Performance

Base period of 3 years, with two 2 year option periods

Base Period (Years 1, 2, & 3): 6/1/04 & 5/31/07

Option Period 1 (Years 4 & 5): 6/1/07 & 5/31/09

Option Period 2 (Years 6 & 7): 6/1/09 & 5/31/11

Citizant IT Services under GSA 8(a) STARS

The 8(a) Streamlined Technology Acquisition Resources for Services (STARS) GWAC is an 8(a) set-aside multiple award indefinite delivery, indefinite quantity (IDIQ) contract vehicle. The 8(a) STARS contract provides for the delivery of services in the following Functional Areas which are tied to North American Industry Classification System (NAICS) codes.

- o FA1 NAICS 541511 Customer Computer Programming Services
- o FA2 NAICS 541512 Computer Systems Design Services
- o FA3 NAICS 541513 Computer Facilities Management Services
- o FA4 NAICS 518210 Data Processing, Hosting and Related Services
- o FA5 NAICS 541519 Other Computer Related Services
- o FA6 NAICS 516110 Internet Publishing and Broadcasting
- o FA7 NAICS 519190 All Other Information Services
- o FA8 NAICS 517110 Wired Telecommunications Carriers

Citizant is authorized to provide professional services in Functional Areas 1, 2, and 5. Citizant may also provide services in other Functional Areas as long as the majority of the task order services are in areas 1, 2, or 5.

GSA STARS provides the ability to issue directed (sole-source) task orders up to \$3.5 million each pursuant to 41 U.S.C. 253(c)(5). Task Orders are Non-protestable and may be issued through the GSA Federal Technology Service (FTS) Client Support Centers or Delegation of Authority from Procuring Contracting Officer. GSA STARS task orders may be issued throughout CONUS and some worldwide locations. While the eight functional areas deal primarily with services, it is possible to procure hardware and software if they are part of an integrated solution.



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GSA STARS is pre-competed and provides the agency with a shortened procurement cycle (normally under 5 days) and an easy to use contract vehicle. GSA STARS supports small business and meets procurement preference goals. The low user fee, 0.75 percent, is built into the rates.

Customer Benefits

- Multiple award, infinite delivery, indefinite quantity contract vehicle
- Directed (sole-source) task orders up to \$3.5 million
- Section 803 compliant
- Non-protestable task orders
- Worldwide geographic coverage
- Program ceiling: \$15 billion
- Support small business and meet procurement preference goals
- Pre-competed, easy to use contracts
- Hardware, software and services may be procured as part of an integrated solution
- Short procurement lead time
- 8(a) credit can be transferred back to client agency via Federal Procurement Data System (FPDS)
- Order placement: GSA FTS Client Support Centers or Delegation of Authority from Procuring Contracting Officer
- Low user fee (0.75 percent) built into contractor's ceiling rates

A complete 8(a) Stars Ordering Guide is available at www.gsa.gov/8astars.

How to Reach GSA Stars:

- **By phone (877) 327-8732 (toll free)**
- **By fax (816) 823-1608**
- **By e-mail at 8a@gsa.gov**
- **On the web at: www.gsa.gov/8astars**
- **1500 E. Bannister Road (6FGC), Kansas City, MO 64131**



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FUNCTIONAL AREA 1 PRICING

CLIN	Mercer	TITLE	Year 6 Ceiling Rates 6/1/09 - 5/31/10	Year 7 Ceiling Rates 6/1/10 - 5/31/11
1	9020	Project Manager – Senior	144.19	149.23
2	1440	Applications Systems Analyst/ Programmer – Intermediate	106.27	109.99
3	1430	Applications Systems Analyst/ Programmer – Senior	122.03	126.31
4	4220	Database Analyst/ Programmer - Intermediate	108.95	112.76
5	4210	Database Analyst/ Programmer – Senior	125.30	129.69
6	2030	Documentation Specialist - Intermediate	78.45	81.19
7	2020	Documentation Specialist - Senior	92.60	95.85
8	2060	Graphics Specialist	68.49	70.89
9	3210	Quality Assurance Analyst - Intermediate	98.07	101.50
10	3205	Quality Assurance Analyst - Senior	113.96	117.95
11	8410	Software Architect	130.46	135.02
12	8620	Software Developer – Intermediate	109.50	113.34
13	8610	Software Developer – Senior	116.71	120.80
14	2250	Software Systems Engineer - Intermediate	111.52	115.43
15	2240	Software Systems Engineer - Senior	125.03	129.40
16	2040	Technical Editor	92.60	95.85
17	6240	Web Software Developer	122.03	126.31

			Ceiling Rates	Ceiling Rates
18		Travel	5.00%	5.00%
19		Other Direct Costs	5.00%	5.00%

20		Applications Programmer	123.00	123.00
21		Business Subject Matter Specialist	169.56	175.50
22		Chief Information Security Officer	228.25	236.23
23		Client/Server Database Manager	125.47	129.86
24		Communications Facility Engineer	121.01	125.24
25		Communications Installer	72.33	74.86
26		Communications Transmission Engineer	121.01	125.24
27		Consultant	167.65	173.51
28		Data Architect	153.36	158.72
29		Data/Configuration Management Specialist	99.78	103.28
30		Engineering Subject Matter Specialist	139.52	144.40
31		Information Assurance Development Engineer	156.52	161.99
32		Information Assurance Engineer	169.56	175.50
33		Information Assurance Network Specialist	156.52	161.99
34		Information Assurance Systems/Network Specialist	88.52	91.61



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FUNCTIONAL AREA 1 PRICING (Continued)

CLIN	Mercer	TITLE	Year 6 Ceiling Rates	Year 7 Ceiling Rates
			6/1/09 - 5/31/10	6/1/10 - 5/31/11
35		Information Security Business Analyst	121.01	125.24
36		IT Subject Matter Specialist	167.65	173.51
37		Project Engineer	139.52	144.40
38		Quality Assurance Specialist	99.78	103.28
39		Security Coordinator	156.52	161.99
40		Strategic Planner	126.06	130.47
41		Systems Engineer	127.82	132.29
42		Technical Writer	93.91	97.20
43		Web Content Analyst	129.11	133.63
44		Web Security Analyst	129.11	133.63



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FUNCTIONAL AREA 2 PRICING

CLIN	Mercer	TITLE	Year 6 Ceiling Rates	Year 7 Ceiling Rates
			6/1/09 - 5/31/10	6/1/10 - 5/31/11
1	9020	Project Manager – Senior	144.19	149.23
2	8400	Client/Server Network Architect	118.92	123.09
3	4610	Data Architect	147.42	152.58
4	9240	ERP Business Analyst - Intermediate	128.18	132.66
5	9230	ERP Business Analyst - Senior	147.42	152.58
6	9220	ERP Programmer	117.19	121.29
7	6480	Information Services Consultant	164.77	170.53
8	4820	Information Systems Training Specialist - Intermediate	84.49	87.45
9	4810	Information Systems Training Specialist - Senior	115.36	119.40
10	5610	LAN Administrator - Intermediate	94.77	98.08
11	5600	LAN Administrator - Senior	118.92	123.09
12	6000	LAN/WAN Integrator	136.96	141.76
13	7910	Network Engineer - Intermediate	94.77	98.08
14	7920	Network Engineer - Senior	118.92	123.09
15	5470	PC/LAN Mgmt Analyst - Intermediate	94.77	98.08
16	5460	PC/LAN Mgmt Analyst – Senior	118.92	123.09
17	4010	Systems Administrator - Intermediate	95.16	98.49
18	4000	Systems Administrator - Senior	106.62	110.35
19	4050	UNIX Systems Administrator	116.55	120.63

			Ceiling Rates	Ceiling Rates
20		Travel	5.00%	5.00%
21		Other Direct Costs	5.00%	5.00%

22		Applications Programmer	123.00	123.00
23		Business Subject Matter Specialist	169.56	175.50
24		Chief Information Security Officer	228.25	236.23
25		Client/Server Database Manager	125.47	129.86
26		Communications Installer	72.33	74.86
27		Communications Transmission Engineer	121.01	125.24
28		Consultant	167.65	173.51
29		Data Architect	153.36	158.72
30		Data/Configuration Management Specialist	99.78	103.28
31		Engineering Subject Matter Specialist	139.52	144.40
32		ERP Business/Architectural Specialist	136.95	141.74
33		Information Assurance Development Engineer	156.52	161.99
34		Information Assurance Engineer	169.56	175.50
35		Information Assurance Network Specialist	156.52	161.99



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FUNCTIONAL AREA 2 PRICING (Continued)

CLIN	Mercer	TITLE	Year 6 Ceiling Rates	Year 7 Ceiling Rates
			6/1/09 - 5/31/10	6/1/10 - 5/31/11
36		Information Assurance Systems/Network Specialist	88.52	91.61
37		Information Security Business Analyst	121.01	125.24
38		IT Subject Matter Specialist	167.65	173.51
39		LAN/WAN/MAN Administrator	121.01	125.24
40		Network Control Technician	72.33	74.86
41		Network Systems Administrator	88.52	91.61
42		Network Systems Manager	121.01	125.24
43		Network/Hardware Support Technician	72.33	74.86
44		Operations Manager - Data Communications	89.59	92.72
45		Operations Manager - Voice Communications	90.66	93.83
46		Operations Systems Manager	121.01	125.24
47		Operations/Network LAN Administrator	90.66	93.83
48		Operations/Technical Support Analyst	121.01	125.24
49		Project Engineer	139.52	144.40
50		Quality Assurance Specialist	99.78	103.28
51		Security Coordinator	156.52	161.99
52		Strategic Planner	126.06	130.47
53		Systems Analysis and Programming Director	167.65	173.51
54		Systems Engineer	127.82	132.29
55		Systems Management Technologist	160.00	160.00
56		Technical Writer	93.91	97.20
57		Telecommunications/Communications Integration Engineer	127.82	132.29



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FUNCTIONAL AREA 5 PRICING

CLIN	Mercer	TITLE	Year 6 Ceiling Rates	Year 7 Ceiling Rates
			6/1/09 - 5/31/10	6/1/10 - 5/31/11
1	9020	Project Manager – Senior	144.19	149.23
2	8250	Business Process Consultant	166.64	172.48
3	8230	Business Systems Analyst - Intermediate	128.18	132.66
4	8220	Business Systems Analyst - Senior	147.42	152.58
5	8200	Business Systems Specialist	141.45	146.40
6	3600	Data Security Administration Manager	130.75	135.33
7	3610	Data Security Analyst - Intermediate	117.68	121.80
8	3605	Data Security Analyst - Senior	141.64	146.60
9	3800	Disaster Recovery Administrator	128.18	132.66
10	3810	Disaster Recovery Analyst	125.30	129.69
11	4030	Groupware Specialist	118.92	123.09
12	6480	Information Services Consultant	130.44	135.01
13	3530	Information Systems Auditor - Intermediate	98.06	101.49
14	3520	Information Systems Auditor - Senior	113.96	117.95
15	5810	LAN Support Technician - Intermediate	94.77	98.08
16	5800	LAN Support Technician - Senior	101.08	104.62
17	7600	Network Planning Manager	118.92	123.09

			Ceiling Rates	Ceiling Rates
18		Travel	5.00%	5.00%
19		Other Direct Costs	5.00%	5.00%

20		Business Subject Matter Specialist	169.56	175.50
21		Chief Information Security Officer	228.25	236.23
22		Consultant	167.65	173.51
23		Data Architect	153.36	158.72
24		Information Assurance Development Engineer	156.52	161.99
25		Information Assurance Engineer	169.56	175.50
26		Information Assurance Network Specialist	156.52	161.99
27		Information Assurance Systems/Network Specialist	88.52	91.61
28		Information Security Business Analyst	121.01	125.24
29		IT Subject Matter Specialist	167.65	173.51
30		Project Engineer	139.52	144.40
31		Quality Assurance Specialist	99.78	103.28
32		Security Coordinator	156.52	161.99
33		Strategic Planner	126.06	130.47
34		Systems Engineer	127.82	132.29
35		Technical Writer	93.91	97.20
36		Test Engineer	115.95	120.01